SQ Designer Upgrade instructions

If you are using a version of SQ Designer prior to the v1.3 release then you MUST follow these upgrade instructions. A (required) change of signing certificate and a change in the licensing system have resulted in the following steps neing necessary:

1) You must download and install the very latest version of Adobe Air. (http://get.adobe.com/air/)

2) You will need to delete the old version of SQ Designer to allow the new version to install. The latest version will not upgrade automatically. Pease read and follow the migration instructions below BEFORE you delete the current version of SQ Designer.

3) You can now install the new version of SQ Designer

4) You "may" need to get a new license key. If after installation you find that the latest version is telling you that your copy of SD Designer is not licensed.. please dont panic! You will need to email us at software@squareconnect.com with the subject set to "License Update". Please include as much of the following information as possible so that we can find your existing license.

   • Your name
   • Your email address (the one that was used for your license)
   • Your License Key
   • Your Payment Reference

We will then manually find your license and issue a new one. Simple (hopefully!). As this is a maunal operation, it might take a while to complete. Please be patient.

Migration Instructions

If you have no stored devices, themes, icons, control pad templates etc that you want to keep, then you can simply delete the installed version of SQ Designer and install the new v1.3. if you DO have saved information that you want to keep pleaes follow the instructions below:

STEP 1) Backup your files

Local Store:

OSX you will need to find the Local Store Directory. This is a hidden directory. To find this you will need to set your finder to display invisible folders. You can find out how to do this here: http://www.mikesel.info/show-hidden-files-mac-os-x-10-7-lion/

Then look for the folder: user/Library/Preferences/SQDesigner/LocalStore.

Depending on your configuration this folder might be located under:
admin /Library/Preferences/SQDesigner/LocalStore**.**

Also the SQDesigner folder might have a number attaced to it (Example: SQSDesigner. 6B463BF6B455CAE7DCBD5C7F825CFAA6EB01BD49.1)

When you have found this, copy all the contents to a safe location (Keep the contents in the same subfolders within the LocalStore directory.

Windows: On Windows machines these files will be located under user/AppData/Roaming/SQDesigner

User Files

OSX: In your documents folder you should find another directory called SQDesigner. Again copy these files to a safe location, keeping the files in their respective subfolders.

Windows. In widows these files will be in the user/MyDocuments/SQDesigner folder

STEP 2) Uninstall SQ Designer

Uninstall SQ Designer: on OSX, send the SQ Designer to the trash from the applications folder, on Windows you will need to use the software uninstall procedure within Control Panel.

STEP 3) Install the latest version of SQ Designer

Install SQ Designer 1.3 in the usual way. Make sure you jave the latest version of dobe Air installed.

STEP 4) Copy back the files
(if necessary) copy the backed up files back to their locations for the new version of SQ Desgner.